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ORIGINAL

ARIZONA CORPORATION
COMMISSION

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MAY 29 2003

Director of Utilities

TO: Arizona Corp. Commissioners
1200 Washington St.
Phoenix, AZ. 85007

RE: Docket # ~~E-01032-C-00-0071~~, et al.
E-01032C-00-0751
G-01032A-02-0598
E-01933A-02-0914
E-01032C-02-0914
G-01032A-02-0914

DATE: May 16, 2003

I have received the staff report and settlement agreements. I feel there were far too many assumptions made that did not take into account the public input and the fact that even staff implied the Citizens---APS contract was imprudent. Isn't there an obligation on someone's part to look out for the public interest? How can any situation call for such an inflationary increase as 22% to 31% of anything?

There Federal Reserve System holds down inflation and controls interest rates and thus the market. How can you allow 22% to 31% increase? How do you think businesses, schools, hospitals and even city and country governments will pay such an increase? The public will get hit two and three times, not only in direct increases, but taxes and groceries will increase due to this.

If, as your staff implies, retail competition will help, why can't it be put in place now? If the customers' cost is directly related to the capital investment and the purchase price is \$93.8 million less than the present book value or capital investment, why doesn't the cost to the customers come down as soon as UniSource buys the utility?

I am firmly in opposition to this rate increase.

Buckley & Jones
3224 Benton St
Kingman AZ 86401

Arizona Corporation Commission

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JUN - 2 2003

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AZ CORP COMMISSION
DOCUMENT CONTROL

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Gentlemen:

I am an electrical ratepayer in Mohave County, Arizona. I would like to protest the proposal of 22% residential, the 25% commercial, and the 31% industrial electrical rate increase. There has been no proven reason for such a large increase other than Citizens' Utility Company's mismanagement.

I would also like to oppose the proposal of an 18 month delay before the new company, UniSource, is required to operate in retail competition. In light of the unheard of 22% increase the retail competition should be moved to December 2003.

Mead & Jones
3564 Benton St
Kingman, AZ 86401

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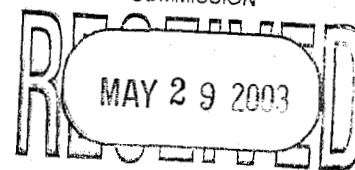
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*Thomas Ruddlebury
3700 Shaeffer Ave
Kingman, Az 86401*

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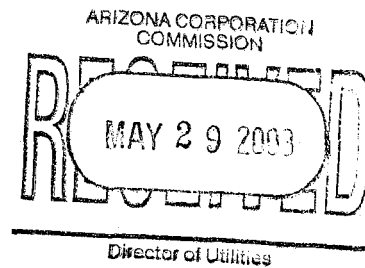
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Carolyn Hendlebury
3700 Sharffer Ave.
Kingman, Az 86401

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